

CONTRACTS & AGREEMENTS INDEX

Tuesday, August 4, 2026

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SS/C/B/R	G/4	RESOLUTION AUTHORIZING AN AMENDED AGREEMENT WITH DEBORAH A. GOLDMAN FOR DATA ANALYSIS SERVICES - DEPARTMENT OF MENTAL HEALTH Motion Made By: Seconded By: In favor: Opposed: Notes:
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C/B/R	G/24	RESOLUTION AUTHORIZING PAYMENT TO RESOLVE PENDING LITIGATION - COUNTY ATTORNEY Motion Made By: Seconded By: In favor: Opposed: Notes:

RENSSELAER COUNTY LEGISLATURE

Introduced by Legislator(s) Loveridge, Grant, Ashley, Maloney, Weaver

Sent To: Contracts & Agreements

Committee

Date August 11, 2026

Resolution No. G/1/26

RESOLUTION AUTHORIZING AN AGREEMENT WITH MISSION CRITICAL PARTNERS FOR CAD/911 SYSTEM MONITORING, TECHNICAL SUPPORT SERVICES, AND 911 CALL HANDLING EQUIPMENT MIGRATION ASSISTANCE – BUREAU OF PUBLIC SAFETY

WHEREAS, This Resolution is filed with the Rensselaer County Legislature by the Rensselaer County Executive; and

WHEREAS, The Rensselaer County Bureau of Public Safety ("Bureau") operates mission-critical emergency communications systems, including the County's Computer Aided Dispatch ("CAD") system, emergency telephone network infrastructure, and 911 call handling systems, which are essential to the protection of life, property and public safety; and

WHEREAS, The Bureau has maintained an ongoing contractual relationship with Mission Critical Partners, LLC for the monitoring, support and maintenance of the County's CAD and 911 systems and associated network infrastructure; and

WHEREAS, Mission Critical Partners, LLC has demonstrated extensive expertise in public safety communications systems, emergency communications network infrastructure and Next Generation 911 technologies, along with providing valuable monitoring, technical support, troubleshooting and advocacy services to Rensselaer County; and

WHEREAS, The Bureau seeks Legislative authorization to renew its annual agreement with Mission Critical Partners, LLC for continued Mission-Critical NetPulse advanced monitoring, support and technical services for the County's CAD and 911 network infrastructure for the period commencing July 1, 2026 through June 30, 2027; and

WHEREAS, The services provided under the annual monitoring agreement include, but are not limited to, proactive system and network monitoring, twenty-four hour per day and seven day per week critical incident support, help desk services, system performance monitoring, operating system and application support, monthly reporting, technical recommendations, network administration assistance and coordination with multiple public safety technology vendors to ensure the continued operation and reliability of the County's emergency communications infrastructure; and

WHEREAS, Rensselaer County is currently undertaking the implementation and migration of a new 911 Call Handling Equipment ("CHE") system utilizing Motorola Solutions Vesta technology, which represents a critical upgrade to Rensselaer County's emergency communications capabilities; and

WHEREAS, The Bureau has determined that the technical expertise and independent oversight provided by Mission Critical Partners, LLC during the planning, installation, testing, migration and implementation phases of the new 911 call handling system will significantly enhance the reliability, resiliency and successful deployment of this mission-critical public safety system; and

WHEREAS, The proposed technical assistance services include project coordination support, review and validation of roles and responsibilities matrices, network architecture and design consultation, review of telecommunications and networking infrastructure, installation oversight, quality assurance reviews, acceptance testing, support, failover testing assistance and on-site support during final system implementation and cutover activities; and

WHEREAS, Mission Critical Partners shall provide these services pursuant to GSA Multiple Award Schedule Contract Number GS-35F-0410X; and

WHEREAS, Due to the critical nature of the emergency communications system, the Bureau has determined that the specialized technical assistance and oversight services provided by Mission Critical Partners, LLC represent a prudent and necessary investment to protect the County's emergency communications infrastructure and ensure the successful implementation of the new 911 telephone system; and

WHEREAS, Funding for the annual CAD and 911 monitoring and support services has been appropriated within the 2026 Rensselaer County Adopted Budget via appropriation code A.3020.04420.CAD - CAD Maintenance; and

WHEREAS, Funding for the additional technical assistance and support services associated with the 911 Call Handling Equipment migration project shall be paid from available appropriations within the CAD Maintenance account and included within future fiscal year budget requests as necessary; and

WHEREAS, The start and end dates of such agreement, the source of funding of the same, the total amount to be expended over the life of the same, which shall not exceed budgetary appropriations, and the name and address of the contracting party are as follows:

<u>DESCRIPTION</u>	<u>VENDOR</u>	<u>APPROPRIATION CODE</u>	<u>AMOUNT</u>
Mission Critical NetPulse Advanced CAD / 911 Monitoring (July 1, 2026 - June 30, 2027	Mission Critical Partners, LLC 690 Gray's Woods Blvd. Port Matilda, PA 16870	A.3020.04420.CAD	\$27,045.00
911 Call Handling Equipment Migration Support		A.3020.04420.CAD	\$49,700.00 (not to exceed)
TOTAL:			\$76,745.00

; now, therefore, be it

RESOLVED, That the Rensselaer County Executive, or his designee, is authorized to sign the above agreements, subject to the approval as to form by the Rensselaer County Attorney.

Resolution ADOPTED by the following vote:

Ayes:

Nays:

Abstain:

August 11, 2026

Clerk of the Legislature

Sent to County Executive _____

Received from County Executive _____

Clerk of the Legislature



Executive Action

Approved _____ Date _____

Disapproved _____
Veto Message Attached and Returned to Clerk

County Executive

LEGISLATIVE FISCAL IMPACT STATEMENT

Type of Legislation: Local Law: _____ G Resolution: _____ P Resolution: _____

Title of Legislation: RESOLUTION AUTHORIZING AN AGREEMENT WITH MISSION CRITICAL PARTNERS FOR CAD/911 SYSTEM MONITORING, TECHNICAL SUPPORT SERVICES, AND 911 CALL HANDLING

Requested by: Bureau of Public Safety

Sponsor(s): _____

FISCAL IMPACT

1) Projected cost of proposed legislation, if any: \$ 76745.00 current year
_____ ongoing expenses per year

2) Method of financing – note all that apply (federal funding, state funding, bonding, tax levy, etc.): Tax Levy

a) For federal funding: amount \$ _____ and length of time federal funding is available _____. Is it available for ongoing expenses? Yes _____ or No _____

b) For state funding: amount \$ _____ and length of time state funding is available _____. Is it available for ongoing expenses? Yes _____ or No _____

c) If bonded, state amount of total indebtedness this legislation will create and projected interest cost over the course of borrowing:
Principal \$ _____
Total projected interest costs \$ _____

d) Tax levy impact for current year \$ 76745.00 and ongoing \$ 0

e) Other (please explain) \$ _____

3) Is this expense or program mandated? Yes _____ No X

4) Length of expense or project (one time only, ongoing, etc.): On-Going

5) Justification for the appropriation/expenditure requested. Include any revenue this will produce or any expense that will be avoided: This will provide continued monitoring, maintenance, and technical support for the County's mission-critical CAD and 911 systems, while also supporting the implementation of the County's new 911 telephone system. These services will help ensure uninterrupted emergency communications operations, reduce the risk of costly system failures or delays, and provide expert oversight during a critical transition.

Department Head

Edward J. Heffern - Deputy Director BPS



Proposal

Mission-Critical NetPulse[®] Advanced CAD and 911

June 4, 2026

**Rensselaer County, New York
Bureau of Public Safety**

M
MissionCriticalPartners

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Introduction Letter

June 4, 2026

John Mainello
Communications Center Supervisor
Rensselaer County Bureau of Public Safety
400 Main Street
Troy, NY 12180

Re: Mission-Critical NetPulse® Advanced CAD

Dear Mr. Mainello:

Mission Critical Partners® (MCP) is pleased to provide the Rensselaer County, New York (County) Bureau of Public Safety with a letter proposal for the continuation of monitoring, technical support services, on-site computer-aided dispatch (CAD), and 911 call handling network support for the period ending June 30, 2027. This 12-month agreement will renew effective July 1, 2026.

This comprehensive umbrella NetPulse Advanced monitoring program includes:

- **Proactive System and CAD Network Monitoring:** Dynamic monitoring to detect and resolve issues before they cause failures, including the detection of performance issues
- **Help Desk:** 24 hours a day, seven days a week (24/7) for critical matters
- **Special Services:** Special projects and support requirements are possible and will be reviewed and quoted with the County's input. Pricing and a detailed scope of work will be provided to Rensselaer County where appropriate on a case-by-case basis—for example, for installation of new network appliances or servers.

Several factors make MCP well-qualified to ensure the success of Rensselaer County and with their CAD system and on-site support services, such as:

- **Dedication to Public Safety:** We specialize in support services for high-availability, high-performance and high-reliability mission-critical systems, such as 911 systems.
- **Holistic Monitoring:** Ability to monitor your entire CAD network holistically, including your CAD/RMS routers, servers, and other infrastructure.
- **Track Record:** Our clients will attest that our services are invaluable and that we are extremely reliable and responsive to their needs.

Your service program manager for this effort will be Pat Cronin. His contact information is as follows:

Pat Cronin, Director of Technical Services
Mission Critical Partners
690 Gray's Woods Blvd., Suite 100
Port Matilda, PA 16870

Cell: 814.470.8896
Office: 888.862.7911
Fax: 814.217.6807
Email: PatCronin@MissionCriticalPartners.com

Phil Sisk will serve as the point of contact for this proposal response. If you have any questions or require additional information, Phil may be contacted at 401.443.6025 (cell) or via email at PhillipSisk@MissionCriticalPartners.com.

I am the authorized representative signing and submitting this proposal. On behalf of our entire team, we stand behind Rensselaer County to serve as your partner and advocate.

Sincerely,

Mission Critical Partners

A handwritten signature in black ink, appearing to read 'Kevin P. Bresnahan', with a long horizontal flourish extending to the right.

Kevin P. Bresnahan, President
Lifecycle Management Services Division

Scope of Work

Phase 1: Mission-Critical NetPulse Advanced CAD and 911

The NetPulse Advanced computer-aided dispatch (CAD) program includes a comprehensive set of services:

- Maintain user guide—including contact information and help desk instructions
- Provide a help desk to answer questions, provide advice, and solve problems
- Dynamically collect status information
- Set thresholds for alerts
- Monitor the status of systems and networks (see below for details)
- Respond to tickets when something needs attention
- Assist with the CAD and 911 operating system and application updates
- Analyze and report on conditions—provide monthly reports on routine matters and immediate reports on critical conditions and provide a dashboard view of activity, tickets, resolution, etc.
- Provide recommendations to keep systems and networks functioning properly
- Serve as an advocate for the agency when dealing with multiple support providers

Task 1.1: Systems and Network Monitoring

NetPulse Advanced CAD monitoring utilizes a computer or virtual appliance and Remote Monitoring and Management tools to collect and transmit data to the Mission Critical Partners® (MCP) network operations center (NOC). The following are representative of the conditions monitored:

Server Monitoring

- Virtual environments
- Disk utilization
- Print queues
- Event logs
- Backup logs
- Processor and memory utilization
- Services
- Error reports
- Time sync
- Logs for high availability disk arrays

Network Monitoring

- Device status (up/down)
- Packet loss to device
- Memory utilization
- Average response time (ping) to device
- Processor utilization
- Port utilization

Application Monitoring

- CAD/911 process status
- CAD/911 service status
- Log files

In summary, MCP monitors the environment and engages as soon as a detected issue requires attention.

Task 1.2: Problem Resolution for CAD/911

As issues are identified, MCP's services team follows a triage model, working along with your staff, to isolate the matter into one or more of the following categories:

- Application
- Storage
- Network
- Hardware
- Database
- Remote systems and interfaces
- Server
- Virtualization

Once the issue is assessed, MCP will resolve the issue or engage your staff and the other parties involved. We will monitor the status until the matter has been resolved.

Task 1.3: Communications and Reporting

Critical issues and conditions are communicated to the agency immediately. The other monitoring results are reported monthly, at a minimum. The monthly reports include the following:

- All issues detected
- Summary of tickets created
- Link to a customized dashboard
- Corrective actions taken
- Review of system performance and utilization
- Required site actions

In addition to these communications, MCP assists in organizing monthly status calls attended by a wide range of stakeholders, including management representatives, the primary users within the agency, the applications provider, information technology (IT) support personnel, and others.

Task 1.4: Help Desk

NetPulse Advanced monitoring includes a comprehensive telephone support desk for reporting issues, requesting services, solving routine matters, and answering questions during normal working hours, Monday through Friday, 8 a.m. to 5 p.m. Eastern Time, excluding holidays. The help desk and support are available 24/7/365 for critical matters impacting production operations

Agency Support and Facilities

The following are needed for MCP to monitor and perform troubleshooting triage of the systems and network:

- Remote access to the site using a virtual private network (VPN) or other secure access facilities.
- A server to support monitoring—can be a virtual machine.
- Ability to send email alerts and reports from the monitoring system to MCP.
- Agency contact to assist in coordinating support services.

Task 1.5: Premium Service

MCP recognizes that the associated network administrator responsibilities can be aided with a resource to support and administer the CAD and 911 server hardware. The up-to-eight hours per week of technical network support services and scope of work include:

- Support, configure, and maintain Rensselaer County's on-premise networks and networking hardware (see Exhibit 1: Equipment List for the full list of supported hardware).
- Identify and aid in the deployment of updates as needed.
- Support and administer CentralSquare Technologies (CST) CAD/911 routing device configurations.

- Aid in ensuring CST CAD/911 network security and connectivity.
- Monitor CST CAD/911 network performance and monitor for faults and incidents.
- Facilitate access controls for CST CAD/911 routing hardware.
- Resolve problems reported by end-users on the CST CAD/911-supported hardware.
- Aid in defining CST CAD/911 network policies and procedures.
- Support research and make recommendations regarding CST CAD/911 network architecture.

Phase 2: 911 Phone CHE – Vesta Migration Support

MCP will assist the County with the multi-step Call Handling Equipment (CHE) Installation process.

MCP envisions that oversight can be provided by remotely attending project management coordination video calls. In addition to remote support, it is equally envisioned that on-site installation reviews and participation in Acceptance Testing processes have been beneficial to reviewing the integrity and resiliency of the installation process.

Task 2.1: Role and Responsibility Matrix

One of the first steps in this process is to assist Motorola Solution Incorporated (MSI) develop a Roles and Responsibility (R&R) matrix. This matrix is beneficial to the installation process since it typically identifies HVAC, power, cabling, grounding and networking requirements for the Hosts and Remote PSAP locations that are outside of MSI's direct responsibility.

The MCP matrix can then be utilized as a project management "Action Register" to support the complex networking, installation and Network & CHE acceptance testing process.

Motorola will develop the matrix and PM project. MCP, with the County will review and validate the matrix and plan.

Task 2.2: Host to Host & Host to PSAP Wide Area Network (WAN)

MCP is very familiar with Nokia Service Aggregation Routers (SARS) and the operating system and configuration parameters that need to be included in the Host-to-Host and Host-to-PSAP network design. The Vesta Quality of Service (QoS) network parameters are required to provide priority to User Datagram Protocol (UDP) Real Time Transport (RTP) voice and Affirmed Forwarding AF31 signaling packets. Equally important is to design the WAN that Vesta IP traffic has a Committed Information Rate (CIR) and that Fast Re-Route and Link Loss Forwarding are supported.

MCP will provide networking design assistance/consultation to include review design, configuration and provide assessment of plan and recommendations.

Task 2.3: Networking—911 & Administrative Networks

MCP will review networking specifications, (ring downs, links, etc.), review quotes/proposals, and provide written recommendations.

Task 2.4: HVAC, Power, Cabling, Patch Cords, TVSS and Grounding

MCP will provide “best practice” coaching and oversight to each step of the installation process, including remote review of installation plans and attend project calls, provide recommendations and feedback during installation process.

Task 2.5: Vesta Support

MCP will review Nokia, AudioCodes & Cisco configurations files to validate labeling and QoS assignments.

Task 2.6: CHE Acceptance Testing

MCP will co-develop an overall pre-cut Acceptance Test plan with MSI and their installation team. When all network and Vesta resources are pre-cut ready. MCP will participate in an onsite fail-over testing exercise of Vesta and WAN simulated failures and remedies if required.

Task 2.7: CHE Live “In Service” support

MCP will be on site to support final pre-testing and post In Service testing and document and manage status, issues, and remedies as required.

Project Team

MCP recognizes that as an independent solutions provider, our corporate capabilities depend directly on the qualifications and experience of our staff. A multifaceted project such as this requires different areas of expertise and knowledge—typically more than any one or two individuals can bring—because different areas of expertise often are needed at various project stages. MCP has assembled one of the country's most experienced and knowledgeable teams.

Phil Sisk, ENP, Client Services Director, Northeast Region

Client Manager

With Phil's experience working in the vendor community, he brings a range of skills combined with a leadership style that focuses on collaboration and communication. He has engaged in more than 200 CAD, records management systems (RMS) and Mobile implementations in 20 states. Phil's experience includes managing over 100 data conversion projects for CAD and RMS and overseeing the development of numerous interfaces for CAD and RMS to state-level systems. In addition, he has been involved in data-sharing projects that allowed more than 350 agencies to share RMS data with other agencies in their state. As a business development and client services manager at MCP, Phil remains committed to exceeding client expectations.

Pat Cronin, Director of Technical Services

Service Program Manager

Pat brings more than 24 years of experience in the public safety community. His expertise involves CAD implementation, consolidation, IT network infrastructure and Voice over Internet Protocol (VoIP) support. Pat has been a Senior IT Project Manager for implementing a technology infrastructure upgrade for an eight-county CAD installation and migration. He has also served as a Senior Technology Specialist and a Technology Advisor supporting network infrastructure and service tickets.

Enelys Ives, Network Technician

Network Infrastructure

Enelys has worked as an IT technician, website and software developer, and computer technician. Her experience includes designing and installing computer networks, connections, and cabling; designing, maintaining, and supporting databases; conducting website administration and maintenance; and providing support and training for desktop hardware and software. In addition, Enelys has performed extensive work supporting Windows 10 Enterprise and Pro operating systems, Office 365, and custom-use desktop applications, including CAD for 911 and GIS.

Jeff Gooch, Senior Manager of Technical Solutions & Network Operations

Senior IT SME

Jeff brings more than two decades of experience at the intersection of public safety and technology. His journey began as a volunteer firefighter with the Cranberry Township VFC, followed by a turn at STAT Medevac, where he served as a Communications Specialist before transitioning into a full-time IT role. His technology career continued to evolve as he took on the position of IT Administrator for Cranberry Township, leading the development of critical public safety tech solutions. Jeff later became the Community Risk Reduction Coordinator for Cranberry's Fire and Emergency Services, where he led transformative projects and elevated the department's technology capabilities. Most recently, Jeff served as the Co-Founder and Chief Technology Officer of Innovative Public Safety, a company dedicated to providing tailored technology and IT services to small and mid-sized public safety and critical infrastructure clients.

Philip Rizzo, Senior Technology Specialist

Network Technician

Phil has experience in the technical and operational side of the telecommunications industry. His expertise brings together cross-functional teams to develop companywide processes and procedures. Phil is an effective leader recognized for his technology and customer-focus strengths. He specializes in technical support for phone system cutovers, assisting with customer premises equipment (CPE) installation and maintenance, RFP development, PSAP consolidation, and NG911 equipment selection.

Colby Rooker, Senior IT Network Technician

Network Infrastructure

Colby is a network professional who uses his technical skills in network analysis for Windows, Linux, OSX, SQL and Java to document, support, implement and manage multiple systems. He has held various positions that have sharpened his technical skills to help mission-critical agencies achieve their desired results successfully.

David W. Boyce, Vice President of Emerging Services Development

Senior Advisor, Customer Advocacy and Quality Assurance

Dave Boyce serves as Vice President of Emerging Services Development where he leads the development of innovative solutions for complex NG911, emergency communications, network, voice, and data challenges. With decades of extensive telecommunications experience, Dave specializes in statewide and regional ESInets, NG911 systems, selective routing, PSAP technologies, network engineering, procurement, and project management. He has successfully supported federal, state, regional, and local public safety agencies nationwide in the planning, design, procurement, and implementation of advanced emergency communications systems and networks.

Steven Badgio, Vice President & Director of Co-Managed Information Technology

Service Delivery

Steve is a highly accomplished professional with national and international project management experience. He uses his combined knowledge of business and telecommunications to drive projects to completion while building relationships and contributing to project success. Steve is well versed in software implementation, contract management, software conversions, customer relationship management (CRM) implementation, business analysis, billing operations, and wireless service billing/mediation.

Kevin Bresnahan, President of Lifecycle Management Services Division

Customer Advocacy and Quality Assurance

Kevin brings nearly four decades of experience in engineering, operations, global technical support, implementations, project management, and product support. He will provide the customer advocacy and quality assurance (QA) overview, review of all deliverables, and additional project management support to the project and client managers. Kevin has demonstrated leadership, business analysis, and consulting to deliver strategic product and technology solutions. He possesses a diverse background in managing a complex organization with strategically critical responsibilities spread over numerous projects and has successfully launched new software and hardware products from concept to delivery.

Project Pricing

NetPulse Advanced CAD/911 services outlined in the scope of work will be provided for a **total fee of \$27,045**. The fee is inclusive of labor and expenses.

Support for the 911 Phone CHE migration will be invoiced monthly for the hours and expenses of support provided **not to exceed \$49,700**.

Table 1: Fee Schedule

Description of Service	Invoice Schedule	Monthly Fee	Annual Fee
NetPulse Advanced CAD/911	Annually	\$2,253.75	\$27,045
911 Phone CHE–Vesta Migration Support	Monthly	Actuals	\$49,700
Total			\$76,745

Mission Critical Partners proposes to deliver services on a per-hour basis based on GSA Multiple Award Schedule, Contract #GS-35F-0410X. An invoice shall be submitted each month and will include the percentage of work performed and expenses incurred relevant to the fee and shall be reviewed and paid within 30 days of receipt.

Any additional services will be performed at MCP's then-current fee schedule. Prior to initiating any such additional work, MCP would require a formal letter of authorization from Rensselaer County.

Based on the current MCP understanding of what is to be accomplished, the pricing identified represents an estimate of the work anticipated to achieve project success. MCP's priority is for this project to be successful for Rensselaer County.

Assumptions

- The costs presented in this proposal will remain valid for 90 days.
- A listing of equipment to be monitored can be found in Exhibit 1.
- To the extent that MCP can support cyberattack restoration, a separate time and materials agreement will be required at the time of the support request.
- MCP and Rensselaer County roles and responsibilities requirement matrix for this project can be found in Exhibit 2.
- Monitoring and support of the CAD is for the Central Square Technologies CAD environment being used for historical data and not in use for new records.
- Rensselaer County will work with MCP to provide access and credentials for monitoring of network devices.
- Support for County 911 CHE implementation and migration will be done in parallel to supporting the existing Central Square. Implementation expected to be completed in 2026.

Signature Page

Mission Critical Partners is prepared to execute this scope of work upon notification from Rensselaer County as evidenced by authorization to proceed via signature below or receipt of a purchase order. MCP will schedule our support implementation promptly upon notification.

Agreed to and Accepted

Rensselaer County, New York
Bureau of Public Safety

Mission Critical Partners, LLC

Name: John Mainello
Title: Communications Center Supervisor

Date: _____



Name: Kevin P. Bresnahan
Title: President, Lifecycle Management Services Division

Date: June 4, 2026

Exhibit 1: Equipment List

Device Name	Device Type
DC03CDPSVM.E911.local	Server
DC06CDPSVM.E911.local	Server
RCBPSRTFGA01	Firewall
TROYRTFTG01	Firewall
RCBPSVMHOST01	Hypervisor
RCBPSSVMGMT01	Server
RCBPSVMCAD01.E911.local	Server
RCBPSVMWEB01.E911.local	Server
RCALI01	Server
RCALI02	Server
RCSQL01	Server
RCPRX01.LOCAL	Server
ACPRX02	Server
RCBPS-9K-A	Switch
RCBPS-9K-B	Switch
RCBPS-ACCESS-SW.e911.org	Stack
RCBPS-ACCESS-SW.e911.org Member 1	Switch
RCBPS-ACCESS-SW.e911.org Member 2	Switch
RCBPS-WAN-SW.e911.local	Stack
RCBPS-WAN-SW.e911.local Member 1	Switch
RCBPS-WAN-SW.e911.local Member 2	Switch

Exhibit 2: Roles and Responsibilities

The following matrices document the roles and responsibilities for the managed services outlined in the scope of work. The responsibilities for each item will be documented according to the standard **RASCI** format, using the table below for reference.

RASCI Definitions

Code	Role	Description
R	Responsible	The party who performs the work.
A	Accountable	The party ultimately accountable for the work or decision being made.
S	Support	The party that will provide support and assistance to the Responsible party.
C	Consulted	Anyone who must be consulted prior to a decision being made and/or the task being completed.
I	Informed	Anyone who must be informed when a decision is made or work is completed.

Support Services

Description	MCP	Client	NetPulse Advanced CAD
Mission Critical Partners Help Desk			
Configure authorized client users in MCP Service Ticket System	R/A	C	X
Provide access to Service Ticket System for authorized client users	R/A	C	X
Provide incident alerts	R/A	C	X
Provide responses to incidents	R/A	C	X
Provide acceptable resolutions and/or workarounds	R/A	C	X
Manage ticket ownership, progress, and related communications	R/A	I	X
Ensure status updates are provided in a timely manner	I	R/A	X
Ensures tickets are closed when work is complete	R/A	I	X
Ensure Root Cause Analysis (RCA) is completed	R/A	C	X
Open and manage conference bridges, as needed, for critical severity Incidents	R/A	I	X

Description	MCP	Client	NetPulse Advanced CAD
Mission Critical Partners Help Desk			
Manage ticket escalations	R/A	I	X
Perform triage and resolution of Incidents	R/A	I	X
Investigate incidents in regard to the environment and/or infrastructure	R/A	C/I	X
Provide acceptable resolutions and/or workarounds	R/A	C	X
Manage MCP provided configuration	R/A	C/I	X

IT Infrastructure Management

Description	MCP	Client	NetPulse Advanced CAD
General Infrastructure Management			
Delivery of agreed-upon infrastructure components	C/I	R/A	X
Monitor hardware: physical attributes	R/A	I/C	X
Manage hardware resources: central processing unit (CPU), memory, etc.	R/A	I	X
User Administration			
Applications (Auvik, Skout, Dashboards)	R/A	S	X

Application Management

Description	MCP	Client	NetPulse Advanced CAD
Application Management and Monitoring/Monthly Reporting			
Create template report	R	A/C	X
Gather metric data each month	R/A	I	X
Validate all data for accuracy (e.g., outage times, calculations, etc.)	R/A	A/C/I	X
Compile metrics into monthly operations report	R/A	C/I	X

Description	MCP	Client	NetPulse Advanced CAD
Application Management and Monitoring/Monthly Reporting			
Distribute operations reports and deliver to the client no later than the 15 th of every month and/or provide access to the dashboard	R/A	I	X
Schedule monthly operations review meeting	R/A	C/I	X
Present monthly operation performance report and address any issues/concerns raised	R/A	C/I	X

CAD Services

Description	MCP	Client	NetPulse Advanced CAD
Operating System (OS)			
Ongoing maintenance of the operating system for all supported Environments (e.g., application of maintenance and security patches, kernel changes, etc.)	R/A	I	X



**GENERAL SERVICES ADMINISTRATION
FEDERAL ACQUISITION SERVICE
AUTHORIZED FEDERAL SUPPLY SCHEDULE FSS PRICE LIST**

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA *Advantage!*®, a menu-driven database system. The INTERNET address GSA *Advantage!*® is: GSAAdvantage.gov.

**MULTIPLE AWARD SCHEDULE
FSC GROUP MAS
FSC CLASS D301 ADP FACILITY MANAGEMENT
FSC/PSC CLASS D302 ADP SYSTEMS DEVELOPMENT SERVICES
FSC/PSC CLASS D306 ADP SYSTEMS ANALYSIS SERVICES
FSC/PS CLASS D307 AUTOMATED INFORMATION SYSTEM SERVICES
FSC/PSC CLASS D308 PROGRAMMING SERVICES
FSC/PSC CLASS D310 ADP BACKUP AND SECURITY SERVICES
FSC/PSC CLASS D311 ADP DATA CONVERSION SERVICES
FSC/PSC CLASS D313 ADP COMPUTER AIDED DESIGN/MFG SERVICES
FSC/PSC CLASS D316 TELECOMMUNICATION NETWORK MANAGEMENT
SERVICES
FSC/PSC CLASS D399 OTHER ADP AND TELECOMMUNICATION SERVICES**

Contract Number: GS-35F-0410X

Period Covered by Contract: May 31, 2011 through May 30, 2031

Price List is current through Modification PS-0051, effective April 22, 2026

Mission Critical Partners, LLC

690 Gray's Woods Blvd

Port Matilda, PA 16870

Phone-814-862-7911

Contract Administrator: Patrick Duffy

patrickduffy@MCP911.com

www.MCP911.com

Business Size: Small Business

For more information on ordering, go to the following website: <https://www.gsa.gov/schedules>

Prices Shown Herein are Net (discount deducted)



- 1a. Table of awarded the special item number with appropriate cross-reference to item descriptions and awarded price.
Special Item No. 54151S/RC/STLOC Information Technology Professional Services
Special Item No. 541330ENG/RC Engineering Services
Special Item No. OLM/RC/STLOC Order-Level Materials (OLM)
- 1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply.
See Price Sheet
- 1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate "Not applicable" for this item.
Skill category descriptions begin on page 18
2. Maximum order. *Special Item No.54151S: \$500,000*
Special Item No.OLM: \$250,000
Special Item No. 541330ENG: \$1,000,000
3. Minimum order. *\$50*
4. Geographic coverage. *Domestic and Overseas delivery.*
5. Point of production. *Same as company address*
6. Discount from list prices or statement of net price. *Government prices are net*
7. Quantity discounts. *None*
8. Prompt payment terms. *Net 30 Days.*
Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.
9. Foreign items. *None*
- 10a. Time of delivery. *As negotiated on the task order level.*



- 10b. Expedited Delivery. The Contractor will insert the sentence “Items available for expedited delivery are noted in this price list.” under this heading. The Contractor may use a symbol of its choosing to highlight items in its price lists that have expedited delivery.
As negotiated on the task order level
- 10c. Overnight and 2-day delivery. The Contractor will indicate whether overnight and 2-day delivery are available. Also, the Contractor will indicate that the schedule customer may contact the Contractor for rates for overnight and 2-day delivery.
As negotiated on the task order level
- 10d. Urgent Requirements. The Contractor will note in its price list the “Urgent Requirements” clause of its contract and advise agencies that they can also contact the Contractor’s representative to effect a faster delivery.
As negotiated on the task order level
- 11. F.O.B. point. *Not Applicable*
- 12a. Ordering address. *Same as company address. The following telephone number can be used by ordering activities to obtain technical and/or ordering assistance: 888-862-7911*
- 12b. Ordering procedures: See Federal Acquisition Regulation (FAR) 8.405-3.
- 13. Payment address. *Same as company address*
- 14. Warranty provision. *Not Applicable*
- 15. Export packing charges, if applicable. *Not Applicable*
- 16. Terms and conditions of rental, maintenance, and repair. *Not Applicable*
- 17. Terms and conditions of installation. *Not Applicable*
- 18a. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices. *Not Applicable*
- 18b. Terms and conditions for any other services. *Not Applicable*
- 19. List of service and distribution points. *Not Applicable*
- 20. List of participating dealers. *Not Applicable*
- 21. Preventive maintenance. *Not Applicable*

- 22a. Special attributes such as environmental attributes. *Not Applicable*
- 22b. If applicable, indicate that Section 508 compliance information is available for the information and communications technology (ICT) products and services and show where full details can be found (e.g. contractor's website or other location.) ICT accessibility standards can be found at: <https://www.Section508.gov/>.
<http://www.mcp911.com>
- 23. Unique Entity Identifier (UEI) number: *DZCUNV7ERLF3*
- 24. Notification regarding registration in SAM.gov database. *CAGE Code: 5K7N5*

FSC/PSC CLASS D301 ADP FACILITY MANAGEMENT
Facility and Technology Design and Integration

Mission Critical Partners (MCP) brings more than 25 years of experience in planning, designing and integrating mission critical technology and operations into new and renovated facilities. Our team applies that hands-on experience with Call Centers, Emergency Operations Centers (EOCs), Fusion Centers and Call Centers to develop the solution that best fits the client's needs. We are familiar with the requirements of mission critical facility architectural and engineering design and are highly qualified to manage the many complexities that arise with each building project. We also apply our understanding of all elements of the facility construction including site development, electrical, mechanical, structural, security and technology to coordinate systems install, acceptance, training and operational transition.

The focus of every project is to optimize the functional use of the building and space for operational integrity. We work closely with the client to develop the technology solutions, migration schedule and operations floor layout.

Our services include:

Facility Planning and Programming

- Hazard vulnerability assessment
- Spatial allocation
- Adjacency requirements
- Workstation design and orientation
- Power, HVAC, security and structural requirements
- System redundancy and diversity
- Infrastructure requirements
- Tower location and path studies
- Continuity of operations

Design Solutions

- Architectural coordination
- Low voltage and data cable management
- Rack, cable tray, pathway and conduit
- All mission critical systems (CAD/RMS, CPE and telephony, logging, video walls, workstations, consoles and interfaces, security, network and tower)
- Procurement support (RFP development, vendor proposal review/recommendation/selection/negotiation)
- Punch list development
- Acceptance testing

Facility Construction Coordination (project management, system install coordination, contract resolution, systems acceptance and commissioning, training, scheduling, migration/transition planning)

FSC/PSC CLASS D302 ADP SYSTEMS DEVELOPMENT SERVICES

Mission Critical Partners (MCP) leverages expertise and consulting services to assist clients in maximizing the opportunities for implementation of broadband ecosystem networks that meet critical needs. Two decades invested in life safety communications has equipped our team to navigate the complex broadband issues.

MCP improves public safety and homeland security through roadmaps for transitioning to Emergency Service Internet Protocol Networks (ESInet). The technology:

- Allows first responders to send and receive video and data.
- Reduces costs through interagency collaboration.
- Helps support opportunities to acquire additional funding required for operating expenses.
- Promotes innovation in the development and deployment of next-generation networks, applications and alert systems.
- Promotes cyber security and critical infrastructure survivability to increase user confidence, trust and adoption of broadband communications.
- Promotes shared resource allocation on common network platforms.

As a foundation for a project's success, MCP drives meaningful government and civic engagements with representatives in support of local efforts to deploy broadband technologies. We also help entities understand and follow policies and standards to maximize incentives for national priorities in health care, public education and economic opportunity.

To ensure value for the client's investment, MCP collects and analyzes benchmarks. We then provide comprehensive reviews of wholesale competition rules, make recommendations that include innovative approaches to FCC changes, and ensure efficient collaborative allocation and use of government-owned and government-influenced assets.

MCP's broadband services include a consultative, holistic approach to Next Generation (IP-centric) emergency service networks, features, and functions:

- Governance development
- Network gap analysis
- Network architecture design
- Request for Proposal (RFP) development
- Financial analysis and modeling
- Vendor implementation oversight
- Network operations framework development with an IT Infrastructure Library (ITIL) emphasis
- Broadband security gap analysis

FSC/PSC CLASS D306 ADP SYSTEMS ANALYSIS SERVICES

Forensics and Systems Analysis

Mission Critical Partners' proven advocacy skills for our clients are the crux of our forensics services. Forensics analysis can be used to locate the root cause(s) of a system failure, verify receipt of full value on a contract or purchase, and assist in a formal court determination of facts.

By establishing current conditions and benchmarking against recognized communications best practices, the MCP team develops a practical solution set for improvement in service delivery. Our team provides change agent services for sustainable organizational recovery. Each forensic engagement involves a comprehensive three-step investigation:

- (1) Data Gathering and Fact Finding
- (2) Analysis and Perspective
- (3) Findings and Recommendations

Contract Compliance

MCP represents our clients' interests by executing a logical information gathering process to understand contract objectives and then performing a methodical review of documents and responsibilities. If we find discrepancies, MCP recommends a corrective course of action. We establish a plan with milestones, metrics, communications, assigned responsibilities and manage client risk to maximize return on investment.

Invoice Forensic Review

MCP has a knowledge base in tariff structure and telecommunications invoicing that often reveals overpayment for services. The MCP team specializes in network, routing, database and fee collection. Applying our forensics skills, we generate findings and recommendations for cost recovery and negotiate settlements on behalf of our clients at little financial risk to the client.

Incident Forensics

MCP provides assessment services to define and mitigate risk. Any system can have components (or technicians) that do not perform as intended, potentially resulting in a loss of life or property. In a pre-event environment, our team evaluates call routing, switching, database integrity, system performance, operating guidelines, and training for service optimization. Post-event, MCP assesses equipment or process failures to define causal effects. We understand the high visibility of any event where system or human error negatively impacts reliable service, and we offer improvement recommendations without prejudice.

Systems Analysis

Systems analysis, design and implementation are other key services MCP provides. In today's mission critical environment, the various technologies and applications used to manage risk are integrated with one another in the successful operational environment, and no one system stands alone. By understanding the need for high-reliability, low-risk performance in the 24/7 world, MCP applies our extensive knowledge of technology, telecommunications, policy, operations, and accountability to achieve success on behalf of the client.



MissionCriticalPartners



Our expertise in systems services includes:

- Network Services
- Systems Convergence and Integration
- Microwave and Wireless Broadband
- Fiber Optic Network
- Computer Aided Dispatch (CAD)
- Records Management
- Customer Premise Equipment (CPE)
- Routers
- Switches
- Data management
- Mobile Data
- Applications
- Radio
- Punch List Development
- Acceptance Testing

FSC/PS CLASS D307 AUTOMATED INFORMATION SYSTEM SERVICES

Technology Design and Integration

Mission Critical Partners (MCP) bring more than 25 years of experience in planning, designing and integrating mission critical technology and operations into new and renovated facilities. We are familiar with the requirements of mission critical technology architecture and engineering design and are highly qualified to manage the many complexities that arise with each project. We also apply our understanding of all elements of systems deployment including site development, electrical, mechanical, structural, security and technology to coordinate systems install, acceptance, training and operational transition.

The focus of every project is to optimize the functional use of the systems for operational integrity. We work closely with the client to develop the technology solutions, migration schedule and operations floor layout.

Our services include:

Planning and Programming

- Hazard vulnerability assessment
- Spatial allocation
- Adjacency requirements
- Workstation orientation
- Power, HVAC, security and structural requirements
- System redundancy and diversity
- Infrastructure requirements
- Tower location and path studies

Design Solutions

- Architectural coordination
- Low voltage and data cable management
- Rack, cable tray, pathway and conduit
- All mission critical systems (CAD/RMS, CPE and telephony, logging, video walls, workstations, consoles and interfaces, security, network and tower
- Procurement support (RFP development, vendor proposal review/recommendation/selection/negotiation)
- Computer Aided Dispatch
- Mobile Data
- Records Management
- Telephony
- Network
- Broadband
- Data systems

System Implementation Coordination (project management, system install coordination, contractor resolution, systems acceptance and commissioning, training, scheduling, migration/transition planning)

Migration and Transition Services (project management, scheduling, vendor coordination, cutover

support, decommissioning services)

Next Generation Services

The Mission Critical Partners (MCP) staff has extensive experience with planning, designing, procuring, negotiating and implementing all Next Generation call delivery and processing elements. As stated throughout the industry, Next Generation is a journey. Simply put, the systems and user environment will continually evolve with new technologies, processes and expectations.

The MCP project team lays out a clear Master Plan that recognizes the impact NG has on all aspects of the user operations, budgets, planning, training, and ability to deliver service. As Next Generation drivers, MCP helps elected officials, managers, stakeholders and funding agencies understand the NG impact upon all systems including technology, human, policy and funding.

The MCP approach is to establish a thorough understanding of the environment unique to each PSAP or region. This includes funding models, system life-cycle analysis, objectives, incident processing approach, network resources, and governance opportunities. While many firms simply want to discuss call delivery, MCP develops a plan for incident processing, incident dispatch and data management. MCP develops a comprehensive Master Plan for the agency or region and a conceptual design to NG deployment. The Master Plan considers all options and establishes timely deployment by incrementally upgrading technology and recommending policy, funding and governance modifications.

The MCP team is experienced in:

- Master Planning
 - Capital Plan
 - Operational Impact
 - Schedule and Governance
- Design
- Procurement (Network, telephony)
- Network Services
- Systems Convergence and Integration
- Microwave & Wireless Broadband
- Computer Aided Dispatch (CAD)
- ESInet Core Functions
- Records Management
- Customer Premise Equipment
- Routers
- Switches
- Mobile Data
- Applications
- Punch List Development
- Acceptance Testing
- Implementation Project Management
- IP Networks
- ESInet

MCP partners with clients to understand your objectives, resources, and constraints. We then work

shoulder-to-shoulder to develop and execute the path to NG success.

FSC/PSC CLASS D308 PROGRAMMING SERVICES

MCP brings more than 25 years of experience in planning, designing and integrating mission critical technology and operations into new and renovated facilities. Our team applies that hands on experience with 24x7 operations supporting clients such as Public Safety Answering Points (PSAPs), Emergency Operations Centers (EOCs), Fusion Centers and Call Centers to develop the solution that best fits the client's needs. We are familiar with the requirements of mission critical architecture and engineering design and are highly qualified to manage the many complexities that arise with each building project. We also apply our understanding of all elements of the facility construction including site development, electrical, mechanical, structural, security and technology to coordinate systems install, acceptance, training and operational transition.

The focus of every project is to optimize the operations via functional use of technology and spatial integrity. We work closely with the client to develop the technology solutions, migration schedule and operations floor layout.

Our services include:

Facility Planning and Programming

- Hazard vulnerability assessment
- Spatial allocation
- Adjacency requirements
- Workstation orientation
- Power, HVAC, security and structural requirements
- System redundancy and diversity
- Infrastructure requirements
- Tower location and path studies

Design Solutions

- Architectural coordination
- Low voltage and data cable management
- Rack, cable tray, pathway and conduit
- All mission critical systems (CAD/RMS, CPE and telephony, logging, video walls, workstations, consoles and interfaces, security, network and tower
- Procurement support (RFP development, vendor proposal review/recommendation/selection/negotiation)

Technology Program Management and Coordination (project management, system install coordination, contractor resolution, systems acceptance and commissioning, training, scheduling, migration/transition planning)

Migration and Transition Services (project management, scheduling, vendor coordination, cutover support, decommissioning services)

FCS/PSC CLASS D310 ADP BACKUP AND SECURITY SERVICES

Sustainable Communications Services

Public Safety and Life Safety professionals lead the readiness efforts of local, county, state and federal government through planning and organization. Mission Critical Partners (MCP) supports managers with expertise in emergency operations, incident command, and the planning and systems designated to support operational integrity while minimizing risk.

The MCP team provides communications support services by following a disciplined, well-organized approach for realizing county, regional and statewide interoperability objectives.

Our service profile and expertise include:

- Communications Planning
 - Master Plans
 - TICP Plans
 - Interoperability
- Hazard Vulnerability Assessments
 - Infrastructure
 - Towers/Shelters/Connectivity
 - Security
 - Facility
 - Procedures and Operating Guidelines
 - Training
- Interoperability
 - Assessment
 - Planning
 - Design
 - Procurement Support
 - Vendor Negotiation
 - Project Management and Implementation
- Integration
 - Voice and Data
 - Resource Management Applications
 - GIS
 - Security Systems
 - Video Display
 - Public Notification
 - Alert and Warning Systems
- EOC Facility
 - Programming and Planning
 - Design Services

FSC/PSC CLASS D311 ADP DATA CONVERSION SERVICES

Data Conversion Services

Mission Critical Partners (MCP) staff cumulatively brings more than 50 years of experience in the management and operation of Public Safety Answering Points (PSAPs), Emergency Operations Centers (EOCs) and emergency call centers – and their related automated systems. Management of these automated systems includes data conversion and database management expertise. The integration of mission critical data into and among these [potentially] disparate automated systems requires an expertise in data conversion and database management. MCP is familiar with industry standards and recommended best practices that pertain to data conversion and database management, and has the ability to assure that data conversion-related tasks are completed in accordance with these standards and best practices, but within the realities of today's operational environment.

Our experience in data conversion tells us that the single most important focus during these tasks is one of accountability – accountability of all involved parties. By establishing current conditions against industry standards and recommended best practices, MCP is able to forge a reasonable data conversion plan that is actionable and implementable with the involved parties and vendors. Benchmarks are identified, and timetables established, recognized, agreed-upon – and enforced. Further, the integrity of the converted data is paramount. Accordingly, appropriate quality assurance procedures are identified and implemented by the appropriate vendors – along with the necessary cross-validation processes.

Systems that may be involved with data conversion and/or database management services include (but are not limited to) the following:

- 9-1-1 Systems
 - Customer Premise Equipment (CPE)
 - Location Databases
 - Automatic Number Identification (ANI)
 - Automatic Location Identification (ALI)
 - Master Street Address Guide (MSAG)
- Next Generation 9-1-1 (NG9-1-1) Features, Functions, and Applications
 - Emergency Services Routing Proxy (ESRP)
 - Border Control Function (BCF)
 - Emergency Call Routing Function (ECRF)
 - Location to Service Translation (LoST) [for bid/query response]
 - Legacy Network Gateway (LNG)
 - Presence Information Data Format – Location Object (PIDF-LO) [using existing ALI network]
 - IP Network Components (routers, firewalls, domain servers, etc.)
- Geographic Information Systems (GIS)



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- Computer Aided Dispatch (CAD) Systems
 - Incident Data
 - Response Tables
 - Geo-Files
 - Radio Interface(s)
- Records Management Systems (RMS)
- Jail Management Systems (JMS)
- Mobile Data Systems (MDS)
 - Field Report Writing
- Automatic Vehicle Location (AVL)
- Resource Management
- Intelligent Transportation Systems

FSC/PSC CLASS D313 ADP COMPUTER AIDED DESIGN/MFG SERVICES

Technology Design and Integration

Mission critical partners (mcp) staff brings more than 25 years of experience in planning, designing and integrating mission critical technology and operations into new and renovated facilities. Our team applies that hands on experience with public safety answering points (psaps), emergency operations centers (eocs), fusion centers and call centers to develop the solution that best fits the client's needs. We are familiar with the requirements of mission critical facility architectural and engineering design and are highly qualified to manage the many complexities that arise with each building project. We also apply our understanding of all elements of the facility construction including site development, electrical, mechanical, structural, security and technology to coordinate systems install, acceptance, training and operational transition.

The focus of every project is to optimize the functional use of the building and space for operational integrity. We work closely with the client to develop the technology solutions, migration schedule and operations floor layout.

Our services include:

Design Solutions

- Computer aided drafting and design
- Architectural coordination
- Low voltage and data cable management
- Rack, cable tray, pathway and conduit
- Distribution panels/patch panels
- All mission critical systems (CAD/RMS, CPE and telephony, logging, video walls, workstations, consoles and interfaces, security, network and tower)
- Procurement support (RFP development, vendor proposal review/recommendation/selection/negotiation)

Facility Planning and Programming

- Hazard vulnerability assessment
- Spatial allocation
- Adjacency requirements
- Workstation orientation
- Power, HVAC, security and structural requirements
- System redundancy and diversity
- Infrastructure requirements
- Tower location and path studies

Facility construction program management (project management, system install coordination, contractor resolution, systems acceptance and commissioning, training, scheduling, migration/transition planning)

Migration and transition services (project management, scheduling, vendor coordination, cutover support, decommissioning services)

FSC/PSC CLASS D316 TELECOMMUNICATION NETWORK MANAGEMENT SERVICES

BROADBAND DEPLOYMENT

Mission Critical Partners (MCP) leverages expertise and consulting services to assist clients in maximizing the opportunities for implementation of wide area and local area networks. Over two decades of progressive staff experience invested in life safety communications has equipped our team to navigate the complex broadband issues.

MCP improves public safety and homeland security through roadmaps for transitioning to shared networks that operate in the highly demanding 24x7 environment. The technology:

- Allows users to send and receive video and data.
- Reduces costs through interagency collaboration.
- Helps support opportunities to acquire additional funding required for operating expenses.
- Promotes innovation in the development and deployment of Next Generation 9-1-1 and emergency alert systems.
- Promotes cyber security and critical infrastructure survivability to increase user confidence, trust and adoption of broadband communications.

As a foundation for a project's success, MCP blends meaningful government and civic engagements with representatives in support of local efforts to deploy broadband technologies. We also help stakeholders recognize and follow policies and standards to maximize incentives for national priorities in health care, public education and economic opportunity.

To ensure value for the client's investment, MCP collects and analyzes benchmarks. We then provide comprehensive reviews of wholesale competition rules, make recommendations that include innovative approaches to FCC changes, and ensure efficient collaborative allocation and use of government-owned and government-influenced assets.

MCP's broadband services include a consultative, holistic approach to Next Generation (IP-centric) emergency service networks, features, and functions:

- Governance development
- Network gap analysis
- Network architecture design
- Request for Proposal (RFP) development
- Vendor implementation oversight
- Network operations framework development with an IT Infrastructure Library (ITIL) emphasis
- Broadband security gap analysis

FSC/PSC CLASS D399 OTHER ADP AND TELECOMMUNICATION SERVICES

Executive Consulting and Master Planning

Mission Critical Partners (MCP) partners with clients to develop customized technical and operational solutions for life safety communications. Our staff has extensive experience serving in public sector and public safety management roles and applies that depth of real world knowledge to advocating for our clients. Through our first-hand experience, we have earned the reputation for being accountable, prudent, persistent, progressive and reliable problem solvers.

We provide services that are initiated at a strategic level. An integral part of our executive level consulting is providing master planning services. Our team of policy specialists collaborates with clients to create comprehensive plans that help direct decision making in the public safety sector. In developing a strategic plan, we incorporate master planning, organizational structuring, hiring assistance, fiscal planning, operations, and technology and policy solutions.

By seeking to understand and assembling a strategy that serves as a guide, MCP is able to execute a comprehensive tactical approach that addresses all elements of the client's sphere of influence. Our team directs its collective energy on first understanding the full scope of our client's responsibility and the objectives. We evaluate the unique challenges that stand in the way of achieving success. We then mitigate those challenges by leveraging policy, human, technology and fiscal assets to develop a sustainable solution.

Our clients are responsible for delivering reliable service 24/7 to first responders and the public while operating with limited resources. In recognition of the need to achieve more with less, MCP works to put the client in a position to do more with more. This means structuring organizations, programs and projects for available grant funding through policy development, technology, and appropriate fiscal planning.

Our services include:

- Budget and Fiscal Planning
- Long-range Capital Planning
- Strategic and Technology Planning
- Grant Compliance
- Policy Development and Support
 - Master Planning
 - Governance
 - Organizational Development
- Systems Planning, Design, Implementation and Acceptance
- Systems Commissioning and Decommissioning

PROFESSIONAL LABOR CATEGORY DESCRIPTIONS APPLICABLE TO SINS 54151S

Job Title: Communications Specialist

Functional Responsibilities: • Analyze and evaluate wired and wireless communications systems and related networks, applications and policies.

• Project lead responsibilities for tasks and assignments.

Minimum Education: See Certification

Minimum/General Experience: 3 years

Job Title: Forensics Analyst

Functional Responsibilities: • Analyze and evaluate customer's wired/wireless communications systems and related networks, applications and policies.

• Develop and maintain detailed scope of work documents; research and prepare detailed, accurate correspondence and reports.

• Assess and resolve program / project problems and issues.

Minimum Education: Associates

Minimum/General Experience: 5 years

Job Title: Operations Specialist I

Functional Responsibilities: • Provide technical, operational or management consulting services for clients, to assist project managers with specific assigned project tasking, and to assist with developing expanded client relationships.

Minimum Education: See certification

Minimum/General Experience: 1 year

Job Title: Operations Specialist II

Functional Responsibilities: • Provide technical, operational, or management consulting services for clients, to lead with assigned project tasking, to assist project managers, and to assist with developing expanded client relationships or new business relationships.

• Provide assistance to the senior staff when asked to develop and enhance company service standards.

Minimum Education: Associates

Minimum/General Experience: 5 years

Job Title: Planner

Functional Responsibilities: • 9-1-1 planning work including plan revisions, operations, consulting, SOPs and staff analyses; performance and system management for emergency services; recommendations for the development, review and revision of management and administrative policies and procedures.

• Develop functional plans of systems and processes.

Minimum Education: See Certification

Minimum/General Experience: 3 years

Job Title: Program Manager

Functional Responsibilities: • Manage -programs requiring the assignment and tracking of schedules, issues, and resources.

• Provides guidance to project managers, senior level project management of individual or major tasks.

• Directs the planning of projects, evaluates projects for state-of-the-art techniques, quality assurance and quality control.

• Oversees the planning, direction and coordination of project effort.

• Leads staff and clients with strategic budgeting, planning and scheduling.

Minimum Education: Associates

Minimum/General Experience: 3 years

Job Title: Project Manager

Functional Responsibilities: • Manage all phases of projects requiring the tracking of schedules, issues, and resources.

- Monitors project's progress, deliverables, quality assurance, and customer service.

Minimum Education: Associates

Minimum/General Experience: 1 year

Job Title: Senior Program Manager

Functional Responsibilities: • Manage large-programs requiring the assignment and tracking of schedules, issues, and resources. Provides guidance to senior project managers.

- Provides senior level project management of individual or major tasks.
- Directs the planning of projects, evaluates projects for state-of-the-art techniques, quality assurance and quality control.
- Oversees the planning, direction and coordination of project effort.
- Leads senior staff and clients with strategic budgeting, planning and scheduling.

Minimum Education: Bachelors

Minimum/General Experience: 10 years

Job Title: Senior Project Manager

Functional Responsibilities: • Manage large- scale projects requiring the tracking of schedules, issues, and resources. Provides guidance to fellow project managers.

- Provides senior level project management of individual or major tasks.
- Directs the planning of projects, evaluates projects for state-of-the- art techniques, quality assurance and quality control.
- Oversees the planning, direction and coordination of work activity.

Minimum Education: Bachelors

Minimum/General Experience: 5 years

Job Title: Senior Technology Specialist

Functional Responsibilities: • Lead the application of engineering, consulting, design, define client goals and design solutions on behalf of client.

- Recommend alternatives to client.

Minimum Education: Bachelors

Minimum/General Experience: 10 years

Job Title: Support Specialist II

Functional Responsibilities: • Provide technical support services for clients, assist project managers with specific assigned project tasks

Minimum Education: Associates

Minimum/General Experience: 1 year

Job Title: Technology Specialist I

Functional Responsibilities: • Assess current condition, document findings, make recommendations, vendor oversight services.

- Develop punch-list, performance acceptance testing

Minimum Education: Associates

Minimum/General Experience: 1 year

Job Title: Technology Specialist II/III

Functional Responsibilities: • Application of engineering, consulting, design, define client goals and design solutions on behalf of client.

• Recommend alternatives to client.

Minimum Education: Associates

Minimum/General Experience: 5 years

Job Title: Lead Policy Consultant

Functional Responsibilities: • Perform telephony carrier analysis, trend monitoring and analysis.

• Provide legislative and regulatory policy support and development and/or fund management recommendations.

• Develop legislative, policy, and funding recommendations to be presented to state and federal legislators.

Minimum Education: Bachelors

Minimum/General Experience: 10 years

Job Title: Technical Writer**

Functional Responsibilities: • Provide quality assurance on projects and reports.

• Provide technical writing expertise.

Minimum Education: Bachelors

Minimum/General Experience: 5 years

Job Title: Facilities Project Manager III

Functional Responsibilities: • Develop strategy, establish timetables, and maintain goals of project

• Plan, oversee, and lead project from ideation through to completion

• Ensure project is completed on time, on budget, and within scope

• Maintain scheduling of teams and resources

• Analyze and manage project risks

Minimum Education: Masters

Minimum/General Experience: 15 years

Job Title: Facilities Project Manager II

Functional Responsibilities: • Develop strategy, establish timetables, and maintain goals of project

• Plan, oversee, and lead project from ideation through to completion

• Ensure project is completed on time, on budget, and within scope

• Maintain scheduling of teams and resources

• Analyze and manage project risks

Minimum Education: Bachelors

Minimum/General Experience: 10 years

Job Title: Facilities Project Manager I

Functional Responsibilities: • Develop strategy, establish timetables, and maintain goals of project

• Plan, oversee, and lead project from ideation through to completion

• Ensure project is completed on time, on budget, and within scope

• Maintain scheduling of teams and resources

• Analyze and manage project risks

Minimum Education: Associates

Minimum/General Experience: 5 years



Job Title: Architectural Building Designer III

Functional Responsibilities: • Plan form, scale, and balance of space for new/renovated facilities

- Evaluate the environmental impacts of engineering and architecture activities
- Provide facility programming, schematic design, and facility assessment services
- Administer disaster recovery/emergency procedures

Minimum Education: Masters

Minimum/General Experience: 15 years

Job Title: Architectural Building Designer II

Functional Responsibilities: • Plan form, scale, and balance of space for new/renovated facilities

- Evaluate the environmental impacts of engineering and architecture activities
- Provide facility programming, schematic design, and facility assessment services
- Administer disaster recovery/emergency procedures

Minimum Education: Bachelors

Minimum/General Experience: 10 years

Job Title: Architectural Building Designer I

Functional Responsibilities: • Plan form, scale, and balance of space for new/renovated facilities

- Evaluate the environmental impacts of engineering and architecture activities
- Provide facility programming, schematic design, and facility assessment services
- Administer disaster recovery/emergency procedures

Minimum Education: Associates

Minimum/General Experience: 5 years

Job Title: Building System Designer III

Functional Responsibilities: • Perform audits on facility mechanical, electrical, and other installed systems

- Maintain, operate all HVAC systems and associated equipment, electrical equipment, plumbing systems, building management system, and building repairs
- Prepare and submit inspection summary reports of conditions in buildings and recommend actions
- Maintain compliance with City, County, State ordinances and code

Minimum Education: Masters

Minimum/General Experience: 15 years

Job Title: Building System Specialty Designer II

Functional Responsibilities: • Provide specifications for specialty building systems, including Audio Visual (AV) systems, door access, security cameras and monitoring, alert notification systems, radio communication systems and Bidirectional Directional Antennas (BDA)

- Develop computer-related infrastructures such as drawings, details, cost analysis and specifications language
- Create detailed design documentation for the development of computer systems in accordance to client needs

Minimum Education: Bachelors

Minimum/General Experience: 10 years

Job Title: Building System Specialty Designer I

Functional Responsibilities: • Provide specifications for specialty building systems, including Audio Visual (AV) systems, door access, security cameras and monitoring, alert notification systems, radio communication systems and Bidirectional Directional Antennas (BDA)

- Develop computer-related infrastructures such as drawings, details, cost analysis and specifications language
- Create detailed design documentation for the development of computer systems in accordance to client needs

Minimum Education: Associates

Minimum/General Experience: 5 years

Job Title: Construction Administrator III

Functional Responsibilities: • Participate in a variety of project administrative activities such as managing subcontracts, the bidding process, change orders, cost management, and closeouts

- Allocate project resources, establish subcontract agreements, and execute contractual risk protections
- Provide technology systems installation oversight
- Ensure infrastructure, building and specialty systems are installed per design
- Assist with commissioning of systems

Minimum Education: Masters

Minimum/General Experience: 15 years

Job Title: Construction Administrator II

Functional Responsibilities: • Participate in a variety of project administrative activities such as managing subcontracts, the bidding process, change orders, cost management, and closeouts

- Allocate project resources, establish subcontract agreements, and execute contractual risk protections
- Provide technology systems installation oversight
- Ensure infrastructure, building and specialty systems are installed per design
- Assist with commissioning of systems

Minimum Education: Bachelors

Minimum/General Experience: 10 years

Job Title: Construction Administrator I

Functional Responsibilities: • Participate in a variety of project administrative activities such as managing subcontracts, the bidding process, change orders, cost management, and closeouts

- Allocate project resources, establish subcontract agreements, and execute contractual risk protections
- Provide technology systems installation oversight
- Ensure infrastructure, building and specialty systems are installed per design
- Assist with commissioning of systems

Minimum Education: Associates

Minimum/General Experience: 5 years

Job Title: Facility Management Specialist III

Functional Responsibilities: • Manage budget of facility maintenance, security, technology, and service needs

- Advise clients on measures to improve the efficiency and cost-effectiveness of the facility
- Ensuring that facilities meet compliance standards and regulations
- Provide recommendations on sustainability and maintenance schedules for facilities and building systems

Minimum Education: Masters

Minimum/General Experience: 15 years

Job Title: Facility Management Specialist II

Functional Responsibilities: • Manage budget of facility maintenance, security, technology, and service needs

- Advise clients on measures to improve the efficiency and cost-effectiveness of the facility
- Ensuring that facilities meet compliance standards and regulations
- Provide recommendations on sustainability and maintenance schedules for facilities and building systems

Minimum Education: Bachelors

Minimum/General Experience: 10 years

Job Title: Facility Management Specialist I

Functional Responsibilities: • Manage budget of facility maintenance, security, technology, and service needs

- Advise clients on measures to improve the efficiency and cost-effectiveness of the facility
- Ensuring that facilities meet compliance standards and regulations
- Provide recommendations on sustainability and maintenance schedules for facilities and building systems

Minimum Education: Associates

Minimum/General Experience: 5 years

Job Title: Facilities Operations Specialist III

Functional Responsibilities: • Analyze Emergency Operations Center (EOC), data center, and/or call center floor space for sizing accommodations

- Gather documentation and fulfill necessary requirements to formally seek funding on behalf of clients
- Study staff for operational assessment of the effectiveness and performance of all key processes

Minimum Education: Masters

Minimum/General Experience: 15 years

Job Title: Facilities Operations Specialist II

Functional Responsibilities: • Analyze Emergency Operations Center (EOC), data center, and/or call center floor space for sizing accommodations

- Gather documentation and fulfill necessary requirements to formally seek funding on behalf of clients
- Study staff for operational assessment of the effectiveness and performance of all key processes

Minimum Education: Bachelors

Minimum/General Experience: 10 years

Job Title: Facilities Operations Specialist I

Functional Responsibilities: • Analyze Emergency Operations Center (EOC), data center, and/or call center floor space for sizing accommodations

- Gather documentation and fulfill necessary requirements to formally seek funding on behalf of clients
- Study staff for operational assessment of the effectiveness and performance of all key processes

Minimum Education: Associates

Minimum/General Experience: 5 years

Job Title: Facility Drafter III

Functional Responsibilities: • Provide computer aided design (CAD) services

- Perform site surveys to develop and update conduit/cable engineering design drawings in AutoCAD
- Create fiber route, copper cable route and microwave tower project drawing packages and floor plans to scale in compliance with City, State, and County standards
- Gather drawings and specifications to calculate material/equipment requirements for production methods

Minimum Education: Masters

Minimum/General Experience: 15 years

Job Title: Facility Drafter II

Functional Responsibilities: • Provide computer aided design (CAD) services

- Perform site surveys to develop and update conduit/cable engineering design drawings in AutoCAD
- Create fiber route, copper cable route and microwave tower project drawing packages and floor plans to scale in compliance with City, State, and County standards
- Gather drawings and specifications to calculate material/equipment requirements for production methods

Minimum Education: Bachelors

Minimum/General Experience: 10 years



MissionCriticalPartners



Job Title: Facility Drafter I

Functional Responsibilities: • Provide computer aided design (CAD) services

- Perform site surveys to develop and update conduit/cable engineering design drawings in AutoCAD
- Create fiber route, copper cable route and microwave tower project drawing packages and floor plans to scale in compliance with City, State, and County standards
- Gather drawings and specifications to calculate material/equipment requirements for production methods

Minimum Education: Associates

Minimum/General Experience: 5 years

Job Title: Administrative Services Specialist

Functional Responsibilities: • Supervise activities and maintain the facilities of an organization to include office upkeep

- Direct, and/or coordinate supportive services, such as recordkeeping, mail distribution, and office support services
- Plans budgeting for supplies, contracts, and equipment
- Supervise other administrative staff and set goals and deadlines for their department

Minimum Education: Associates

Minimum/General Experience: 1 year

Substitutions

Contractor reserves the right to make the following substitutions in the education and/or experience requirements of any of the service skill categories set forth herein:

Four years of general experience is considered equivalent to an Associate degree. Six years of general experience is considered equivalent to a bachelor's degree. Five years of general experience plus a bachelor's degree is equivalent to a master's degree. Ten years of experience plus a master's degree is equivalent to a doctora

Heffern, Ed

From: Gordon, James
Sent: Thursday, November 7, 2024 7:43 AM
To: Heffern, Ed
Cc: Wilson, Jay
Subject: Re: Contract options

Hi Ed

Yes, you can utilize those contracts.

Jim Gordon

Sent from my iPhone 12

On Nov 7, 2024, at 7:36 AM, Heffern, Ed <EHeffern@rensko.com> wrote:

Dear Jim,

I hope this message finds you well.

We are currently finalizing a contract for our network security services, which include CAD and 911 phone systems. Historically, we utilized the NYS Contract for this purpose. However, this service has been removed from the state contract, requiring us to explore alternative options.

Could you confirm if we are able to utilize other contract vehicles? The vendor appears to be listed under the following:

1. **GSA Advantage**
2. **H-GAC** (Houston-Galveston Area Council)
3. **NPP.gov** (National Purchasing Partners)

Please let me know how we should proceed.

Ed

Edward J. Heffern

Deputy Director
Rensselaer County
Bureau of Public Safety

Rensselaer County Government Center

99 Troy Road,
East Greenbush, New York 12061
Cell: (518) 912-2263
Office: (518) 906-4299

RENSSELAER COUNTY LEGISLATURE

Introduced by Legislator(s) Grant, Loveridge, Weaver

Sent To: Social Services

Committee

Date August 11, 2026

Resolution No. G/4/26

RESOLUTION AUTHORIZING AN AMENDED AGREEMENT WITH DEBORAH A. GOLDMAN FOR DATA ANALYSIS SERVICES - DEPARTMENT OF MENTAL HEALTH

WHEREAS, This Resolution is filed with the Rensselaer County Legislature by the Rensselaer County Executive; and

WHEREAS, The Department of Mental Health ("Department") contracted with the Deborah A. Goldman for data analysis services for the Needs Assessment and 2027 County Plan for the period of January 1, 2026 through December 31, 2026 in the amount of \$8,000.00; and

WHEREAS, The Department seeks Legislative approval to increase the contact ceiling by \$3,475.00 for a total amount of \$11,475.00; and

WHEREAS, The start and end dates of such agreement, the source of funding of the same, the total amount to be expended over the life of the same, which shall not exceed budgetary appropriations, and the name and address of the contracting party are as follows:

<u>DESCRIPTION</u>	<u>VENDOR</u>	<u>APPROPRIATION CODE</u>	<u>CURRENT AMOUNT</u>	<u>REVISED AMOUNT</u>
Data Analysis Services 1/1/26 - 12/31/26	Deborah A. Goldman 34 Depew Avenue Buffalo, New York 14214	A.4320.04900	\$8,000.00	\$11,475.00

; now, therefore, be it

RESOLVED, That the Rensselaer County Executive, or his designee, is authorized to sign the above amended agreement, subject to the approval as to form by the Rensselaer County Attorney.

Resolution ADOPTED by the following vote:

Ayes:

Nays:

Abstain:

August 11, 2026

Clerk of the Legislature

Sent to County Executive_____

Received from County Executive_____

Clerk of the Legislature

Executive Action

Approved_____ Date_____

Disapproved_____
Veto Message Attached and Returned to Clerk

County Executive



Department Head
K. J. Albright - Coach
7/9/26

AMENDMENT TO AGREEMENT
Rensselaer County
And
Deborah Goldman

This Amendment takes effect as of **January 1, 2026** and is made by and between Rensselaer County, located at 99 Troy Road, East Greenbush, New York 12061, hereinafter called the “County” and Deborah Goldman located at 34 Depew Avenue, Buffalo, New York 14214 hereinafter called the “Vendor.” County and Vendor are sometimes referred to in this Agreement individually as a “Party” and collectively as the “Parties”.

WHEREAS, County and Vendor entered into an Agreement effective January 1, 2026 hereinafter referred to as the “Agreement”; and

WHEREAS, County and Vendor wish to amend the Agreement in certain respects as set forth in this Amendment; and

NOW THEREFORE, County and Vendor agree as follows:

1. Paragraph #3 is amended and replaced with:

3. PAYMENT FOR SERVICES

In consideration of the above services, the County agrees to pay the Vendor a sum not to exceed **\$11,475.00** for the Term of this Agreement. Upon receipt of an invoice from the Vendor, the County has 30 days to remit payment.

2. Except as expressly amended in this Amendment, the Agreement remains in full force and effect.

IN WITNESS WHEREOF, this Amendment has been executed by the duly authorized officers of the respective Parties on the date stated above.

**Rensselaer County
And
Deborah Goldman**

This Service Agreement (“Agreement”) made on the date set forth below between Rensselaer County located at 99 Troy Road, East Greenbush, New York 12061, hereinafter called the “County” and Deborah Goldman located at 34 Depew Avenue, Buffalo, New York 14214 hereinafter called the “Vendor”. County and Vendor are sometimes referred to in this Agreement individually as a “Party” and collectively as the “Parties”.

WITNESSETH:

WHEREAS, the Vendor is engaged in the business of performing analytical analysis of data; and

WHEREAS, the County seeks to understand the needs of the County and prepare a **2027 County Plan**; and

NOW, THEREFORE, the Parties hereby agree as follows:

1. SCOPE OF SERVICES

The Vendor agrees to provide professional expert assistance in data analysis to inform the Needs Assessment and **2027 County Plan**. During the term of the Agreement, the Vendor will gather data and provide displays in chart or graph form to identify county trends within the context of the Capital Region and New York State using the following data sources:

1. Conference of Local Mental Hygiene Directors Portal;
2. Office of Mental Health Patient Characteristics Survey (PCS);
3. Office of Alcoholism and Substance Abuse Services Client Data System; and
4. Office of Alcoholism and Substance Abuse Services County Planning System.
5. Provide analytics to the Rensselaer County Local Government Unit for the System of Cares Grant from NYS Office of Mental Health by utilizing data from MCO- CDPHP and local law enforcement agencies and other sources.

2. TERM OF CONTRACT

This Agreement shall commence on **January 1, 2026 and shall terminate on December 31, 2026.**

3. PAYMENT FOR SERVICES

In consideration of the above services, the County agrees to pay the Vendor a sum not to exceed **\$8,000.00** for the Term of this Agreement. Upon receipt of an invoice from the Vendor, the County has 30 days to remit payment.

4. AMENDMENTS

This agreement may be modified or amended only in writing and duly executed by both Parties. Any modification or amendment shall be attached to and become part of

this Agreement. All notices concerning this Agreement shall be delivered in writing to the Parties.

5. CERTIFICATES OF INSURANCE

Vendor agrees to maintain during the term of this agreement Workers' Compensation and Disability Insurance Coverage as may be required by law, together with liability insurance with liability limits reasonably satisfactory to the County, and to provide to the County proof of all such insurance coverage at the time of the execution of this agreement by Vendor. The Certificate holder section must read as follows: Rensselaer County, c/o Rensselaer County Attorney, 99 Troy Road, East Greenbush, New York 12061.

6. INDEMNIFICATION

Vendor acknowledges and agrees that the services to be provided pursuant to the terms of this agreement are provided as an independent contractor and not as an agent or as employees of the County. Accordingly, Vendor agrees to indemnify and hold harmless the County, its agents, officers and employees, from and against any and all claims or causes of action, including reasonable attorneys' fees and expenses incurred by the County in connection with a defense of any such claims or causes of action, which may arise as a consequence of any act or omission on the part of the Vendor, its agents or employees which occurs during the performance of the services to be provided hereunder.

7. VENUE

In the event either Party to this agreement shall initiate litigation against the other Party to protect or enforce any right or benefit in favor of such Party under the terms of this Agreement, the Parties hereby mutually agree that the Supreme Court of the State of New York shall exercise exclusive jurisdiction over such litigation, and that the venue of the same shall be County of Rensselaer, New York.

8. EXECUTORY NATURE OF CONTRACT

Vendor expressly acknowledges and agrees that this contract will be considered executory to the extent New York State or Federal funding is relied upon by the County for the payment of any goods, labor or services to be furnished by Vendor under the terms and provisions of this Agreement, and that in the event such funding shall not be forthcoming, this Agreement may be terminated by the County upon reasonable prior written notice to Vendor.

9. CORPORATE COMPLIANCE

Vendor represents and warrants that it, and its employees and/or contractors, are not excluded from participation and are not otherwise ineligible to participate in a "federal health care program", as defined in 42 U.S.C.1320a-7b or in any other government payment program. Vendor further represents and warrants that it will perform screening, on a monthly basis, all of its employees and subcontractors against:

- a. The General Services Administration's Federal Excluded Party List System or any successor list;
- b. The United States Department of Health and Human Service's Office of the Inspector General's List of Excluded Individuals and Entities or any successor list; and

c. The New York State Department of Health's Office of the Medicaid Inspector General's list of Restricted, Terminated or Excluded Individuals or Entities, or any successor list.

In the event that an excluded Party is discovered by the Vendor, said Vendor shall notify the County within five (5) days of such discovery. The County reserves its right to cancel and contract upon such notification.

The County further shall have the right to cancel this Agreement and declare the same null and void in the event that the Vendor fails to fulfill its obligations under this section.

10. TERMINATION

Either Party may terminate this Agreement, provided that the Party terminating this Agreement gives thirty (30) days written notice of termination to the other Party, which shall be served upon the other Party by first class mail.

11. FORCE MAJEURE

Neither Party to this Agreement shall be held responsible or be deemed to be in default under this Agreement for any delay in performance or failure in performance of any of their respective obligations to be performed hereunder if such delay or failure is the result of causes beyond the control and without negligence of the Party with respect to whose obligations such delay in performance or failure in performance has occurred. Such causes shall include, without limitation, acts of natural or man-made disasters, strikes, lockouts, riots, insurrections, civil disturbances or uprising, sabotage, embargoes, blockades, acts of war, acts of terror, acts or failure to act of any governmental regulations superimposed after the fact, communication line failures, power failures, fires, explosions, accidents, epidemics, and all occurrences similar to the foregoing (collectively referred to herein as "Force Majeure"). The Party affected by an event of Force Majeure, upon giving prompt notice to the other Party, shall be excused from performance hereunder on a day-to-day basis to the extent of such prevention, restriction or interference (and the other Party shall likewise be excused from performance of its obligations which relate to the performance so prevented, restricted or interfered with); provided that the Party as affected shall use its best efforts to avoid or remove such causes of nonperformance and to minimize the consequences thereof and day-to-day basis to the extent of such prevention, restriction or interference (and the other Party shall likewise be excused from performance of its obligations which relate to the performance so prevented, restricted or interfered with); provided that the Party as affected shall use its best efforts to avoid or remove such causes of nonperformance and to minimize the consequences thereof and both Parties shall continue performance hereunder with the utmost dispatch whenever such causes are removed. Lack of funds shall not be a Force Majeure.

12. NON-DISCRIMINATION

The Vendor agrees that in carrying out its activities under the terms of the Agreement that it shall abide by the applicable provisions of the Human Rights Law of the State of New York, as set forth in Sections 290-301 of the Executive Law of the State of New York.

13. FEDERAL, STATE AND LOCAL LAW AND REGULATIONS COMPLIANCE

Vendor agrees to abide by and comply with all applicable federal, state and local laws, rules, regulations and orders.

14. DISCLOSURE

Vendor certifies, to the best of its knowledge and belief, that:

A. No State or Federal appropriated funds have been paid or will be paid, by or on behalf of the Vendor, to any person for influencing or attempting to influence legislation or appropriation actions pending before local, State and Federal executive and/or legislative bodies in connection with the awarding of any contract, the making of any grant, the making of any loan, the entering into of any cooperative Agreement, and the extension, continuation, renewal, amendment, or modification of any contract, grant loan, or cooperative Agreement.

B. If any funds other than State or Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence legislation or appropriation actions pending before local, State and Federal executive and/or legislative bodies in connection with this contract, grant, loan or cooperative Agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by Section 1352, Title 31, and United States Code. Failure to file the required certification shall be subject to civil penalty by the Federal government of not less than \$10,000 and not more than \$100,000 for each such failure.

15. ENTIRE AGREEMENT

This Agreement, and any documents referred to in it, constitute the whole Agreement between the Parties and supersede any previous arrangement, understanding or Agreement between them relating to the subject matter they cover.

Each of the Parties acknowledges and agrees that in entering into this Agreement it does not rely on any undertaking, promise, assurance, statement, representation, warranty or understanding (whether in writing or not) of any person (whether party to this Agreement or not) relating to the subject matter of this Agreement, other than as expressly set out in this Agreement.

IN WITNESS WHEREOF, this Agreement has been executed by the duly authorized officers of the respective Parties on the date stated below.

Record of Signing

For Deborah Goldman Consulting
Name Deborah Goldman
Title Consultant

Deborah Goldman

Signed on Feb 5, 2026 9:10 AM EST

Secured by Concord™
DocumentID: 032MkKwZ39JVtu40vxUAaH
SigningID: 032MkKwYSt22fk2jA4WKut
UTC Signing time: 2026-02-05 14:10:24 UTC
IP Address: 98.118.153.136
Email: deborah.goldman.mba@gmail.com

For Carl J. Kempf III
Name APPROVED AS TO FORM
Title Rensselaer County Attorney

CJK

Signed on Feb 5, 2026 5:59 PM EST

Secured by Concord™
DocumentID: 032MkKwZ39JVtu40vxUAaH
SigningID: 032MxKbM14bJxF9dKbZ6Fw
UTC Signing time: 2026-02-05 22:59:54 UTC
IP Address: 131.239.99.254
Email: ckempf@rensco.com

For Rensselaer County
Name Joseph T. Ryan
Title

Joseph T. Ryan

Signed on Feb 6, 2026 7:58 AM EST

Secured by Concord™
DocumentID: 032MkKwZ39JVtu40vxUAaH
SigningID: 032NHvFq8dn3OkomO4NoXs
UTC Signing time: 2026-02-06 12:58:57 UTC
IP Address: 131.239.99.254
Email: jryan@rensco.com

For Rensselaer County
Name Steven McLaughlin
Title County Executive

Steven McLaughlin

Signed on Feb 6, 2026 9:16 AM EST

Secured by Concord™
DocumentID: 032MkKwZ39JVtu40vxUAaH
SigningID: 032NjpJU65XWPLf9ND7pu
UTC Signing time: 2026-02-06 14:16:32 UTC
IP Address: 131.239.99.254
Email: smclaughlin@rensco.com



RENSSELAER COUNTY LEGISLATURE

Introduced by Legislator(s) Hoffman

Sent To: _____ Committee _____ Date August 11, 2026

Resolution No. G/22/26

RESOLUTION AUTHORIZING PAYMENT TO RESOLVE PENDING LITIGATION - COUNTY ATTORNEY

WHEREAS, This Resolution is filed with the Rensselaer County Legislature by the Rensselaer County Executive; and

WHEREAS, The County is a defendant in the matter of T.J. v. County of Rensselaer et al. (Supreme Court of the State of New York, County of Rensselaer Case No. EF2021-269071); and

WHEREAS, Hacker Murphy, LLP, as Counsel for the County, has reached a tentative settlement with the plaintiff to fully resolve the matter; and

WHEREAS, As part of the settlement, the County is responsible to pay \$30,000.00; now, therefore, be it

RESOLVED, That the Rensselaer County Bureau of Finance is authorized to pay \$30,000.00, plus remaining County defense costs, in the above-referenced matter in furtherance of the settlement; and, be it further

RESOLVED, That the Rensselaer County Executive, or his designee, is authorized to sign all documents and papers in connection with the settlement and payment by the Rensselaer County Bureau of Finance of the forgoing, subject to the approval of the Rensselaer County Attorney as to form.

Resolution ADOPTED by the following vote:

Ayes:

Nays:

Abstain:

August 11, 2026

Clerk of the Legislature

Sent to County Executive _____

Received from County Executive _____

Clerk of the Legislature



Executive Action

Approved _____ Date _____

Disapproved _____
Veto Message Attached and Returned to Clerk

County Executive

RENSSELAER COUNTY LEGISLATURE

Introduced by Legislator(s) Hoffman

Sent To: _____ Committee _____ Date August 11, 2026

Resolution No. G/23/26

RESOLUTION AUTHORIZING PAYMENT TO RESOLVE PENDING LITIGATION - COUNTY ATTORNEY

WHEREAS, This Resolution is filed with the Rensselaer County Legislature by the Rensselaer County Executive; and

WHEREAS, The County is a defendant in the matter of E.H. v. County of Rensselaer et al. (Supreme Court of the State of New York, County of Rensselaer Case No. EF2021-268790); and

WHEREAS, Hacker Murphy, LLP, as Counsel for the County, has reached a tentative settlement with the plaintiff to fully resolve the matter; and

WHEREAS, As part of the settlement, the County is responsible to pay \$7,500.00; now, therefore, be it

RESOLVED, That the Rensselaer County Bureau of Finance is authorized to pay \$7,500.00, plus remaining County defense costs, in the above-referenced matter in furtherance of the settlement; and, be it further

RESOLVED, That the Rensselaer County Executive, or his designee, is authorized to sign all documents and papers in connection with the settlement and payment by the Rensselaer County Bureau of Finance of the forgoing, subject to the approval of the Rensselaer County Attorney as to form.

Resolution **ADOPTED** by the following vote:

Ayes:

Nays:

Abstain:

August 11, 2026

Clerk of the Legislature

Sent to County Executive _____

Received from County Executive _____

Clerk of the Legislature



Executive Action

Approved _____ Date _____

Disapproved _____
Veto Message Attached and Returned to Clerk

County Executive

RENSSELAER COUNTY LEGISLATURE

Introduced by Legislator(s) Hoffman

Sent To: _____ Committee _____ Date August 11, 2026

Resolution No. G/24/26

RESOLUTION AUTHORIZING PAYMENT TO RESOLVE PENDING LITIGATION - COUNTY ATTORNEY

WHEREAS, This Resolution is filed with the Rensselaer County Legislature by the Rensselaer County Executive; and

WHEREAS, The County is a defendant in the matter of J.H. v. County of Rensselaer et al. (Supreme Court of the State of New York, County of Rensselaer Case No. EF2021-269296); and

WHEREAS, Hacker Murphy, LLP, as Counsel for the County, has reached a tentative settlement with the plaintiff to fully resolve the matter; and

WHEREAS, As part of the settlement, the County is responsible to pay \$7,500.00; now, therefore, be it

RESOLVED, That the Rensselaer County Bureau of Finance is authorized to pay \$7,500.00, plus remaining County defense costs, in the above-referenced matter in furtherance of the settlement; and, be it further

RESOLVED, That the Rensselaer County Executive, or his designee, is authorized to sign all documents and papers in connection with the settlement and payment by the Rensselaer County Bureau of Finance of the forgoing, subject to the approval of the Rensselaer County Attorney as to form.

Resolution ADOPTED by the following vote:

Ayes:

Nays:

Abstain:

August 11, 2026

Clerk of the Legislature

Sent to County Executive _____

Received from County Executive _____

Clerk of the Legislature



Executive Action

Approved _____ Date _____

Disapproved _____
Veto Message Attached and Returned to Clerk

County Executive